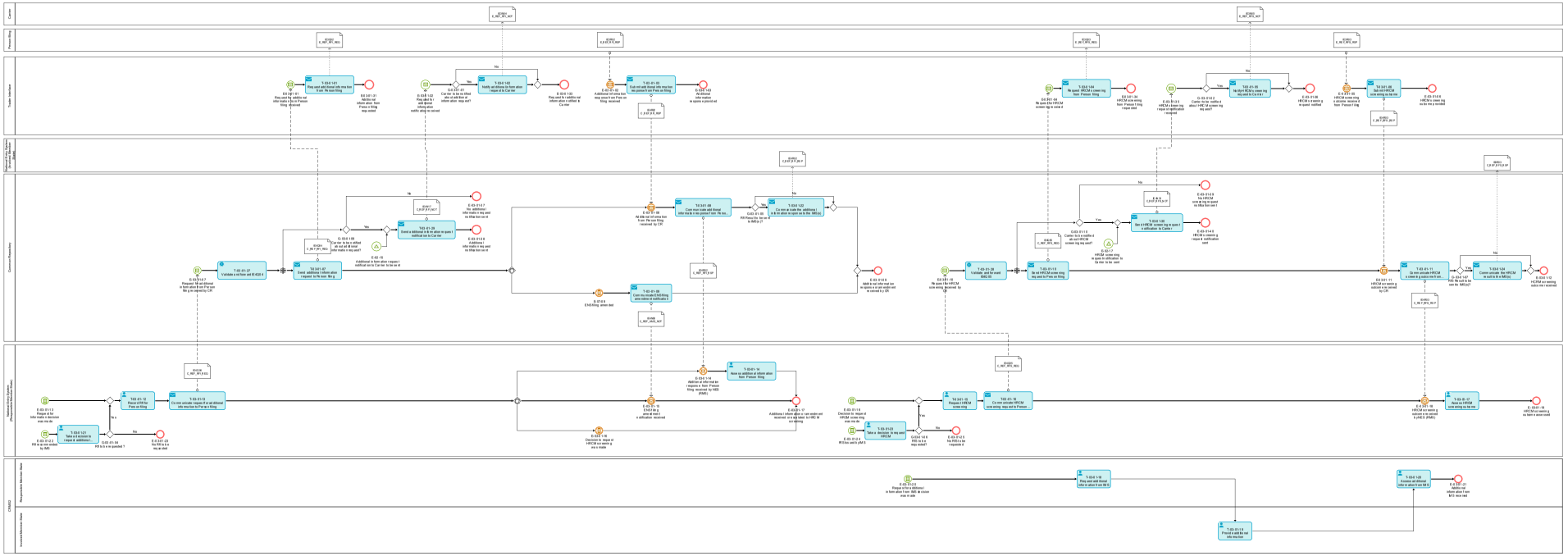Sub-process L4-ICS2-03-01: Send referral (2026-06-30) v1.60